

Service- & shipping costs, delivery time



Here you can find an easy overview of our shipping costs and the payment options by country.

Every order we will send by DHL  and their connected courier services in the particular EU-Country and DPD. The dispatch can be quite simply monitored until delivery with online tracking from DHL and DPD. You will get an eMail with you package number.

Delivery to	Delivery time	Porto	
 United Kingdom	3-4 days	14,90 €	
 France	2-3 days	9,90 €	
 Austria	2-3 days	9,90 €	
 Netherlands	2-4 days	9,90 €	
 Belgium	2-3 days	9,90 €	
 Denmark	2-3 days	12,90 €	
 Switzerland	3-4 days	14,90 €	
 Italy	3-5 days	14,90 €	
 Spain	3-7 days	14,90 €	
 Portugal	3-7 days	14,90 €	
 Sweden	2-4 days	14,90 €	
 Ireland	4-6 days	14,90 €	
 Rest of EU	6-10 days	14,90 €	
 Germany - Orders up to 89 €	1-3 days	5,90 €	if COD + 5,90 €
 Germany - Orders from 89 €	1-3 days	0,00 €	if COD + 5,90 €

A) Dispatch informations

1) Delivery time national

The delivery takes place within three days. The deadline for delivery regarding to the paying option moneyorder begins to run on the day after the placement of the payment authorisation to the involved bank institute or regarding to the cash on delivery, credit card and invoice option on the day of the contract conclusion and ends on the following third day. Is the last day of the deadline period a Sunday or a general holiday accepted at the local delivery area, then the next day takes this place. If an article is for once not immediately available and the delivery time accordingly will extend, this fact will be shown separately on the product page.

2) Delivery time international

The delivery time is approximately two to twelve days. There is no delivery on Sundays and public holidays. If an article should exceptionally be out of stock or out of availability and therefore the delivery period will be extended, there will be a separate indication about that fact on the respective product page. The deadline for the delivery with the paying option money in advance begins to run on the day after the acceptance of the payment order to the transferring Bank or after the purchase by credit card on the day after the conclusion of the contract and ends on the following second day. If the last day of the period is a Sunday or a day which falls on a legal, general public holiday and which is accepted in the delivery area then the next day takes this place. If the article is exceptionally not immediately available and the delivery time exceeds therefore, this fact will be shown separately on the product page.

Orders and deliveries are only possible within the EU and to Switzerland. If you want a delivery outside the respective area, we are glad to assist you further. In case of export please inform yourself about the import conditions asking your authorities and customs.

B) Detailed information about the individual payment options

1) Cash on delivery

You pay the invoice amount on delivery to DHL, which is entitled to receive the amount of money to be paid by you. Please note that we charge a COD surcharge of 5.90 euro cash on delivery shipping.

2) Credit card

Pay conveniently by credit card. We accept the following credit cards: Visa, Mastercard and American Express.

3) Moneyorder/bank transfer

Transfer the invoice amount with stating the reason for payment comfortably on our bank account. We announce our bank details as well as the transfer details in the course of the order processing, as well as separately by E-Mail.

4) SOFORT Überweisung

Only available in Germany. Transfer the invoice amount easy & fast with SOFORT Überweisung.

5) Cash payment with pick up

You pick up the goods during our opening hours and pay on the spot in cash. In this case no shipping costs will be calculated.

6) Invoice

Only for authorities a delivery on invoice is possible.